No. 1 way to find a dentist: Healthgrades

More than 225 million visitors use www.healthgrades.com yearly to find, choose and connect with health care providers.
During the past 12 months Healthgrades tracked more than 20 million searches for dental care providers. But just as important, Healthgrades users don’t just search — they schedule appointments. More than half (54 percent) of Healthgrades visitors will schedule an appointment. Among those who schedule, 95 percent make an appointment within the first week that they search, and 38 percent schedule the same day.

Healthgrades visitors appear to be an ideal target audience for growth-minded dental care providers. So what should your practice do to harness this traffic and fill your schedule?

Optimize visibility and patient conversion with Healthgrades enhanced profile

Healthgrades offers a basic profile that practitioners can “claim” for free. It includes limited information about your practice such as name and address. However, the basic profiles also include third-party ads and advertisements from competitor practices. Most critically, the basic profile does not provide visitors with a way to schedule an appointment with your practice. Healthgrades visitors can submit a review of your practice, but they are not verified as your patients. While a basic profile is better than no profile, its ability to earn your practice top ranking or convert visitors into patients is severely limited.

Partnership with Sesame Communications

Healthgrades has established a partnership with Sesame Communications, and as of October 2013, dentists will be able to work with Sesame to secure an enhanced profile, which will offer several strategic advantages over a standard profile — giving your practice better access and exposure to prospective patients seeking a new dentist.

Enhanced profile benefits

A Healthgrades Enhanced Profile from Sesame provides practices with:
- Priority placement in searches. A Healthgrades Enhanced Profile gives your practice higher placement and greater visibility to patients searching for a dentist in your area. The enhanced profile provides premium positioning in the “Featured Listing” section at the top of the page as well as in organic searches.
- Complete, practice-branded profile. Enhanced Profiles offer comprehensive doctor and practice branding, including full bio, address, procedures, location directions and detailed contact information. Healthgrades research shows that visitors to a complete enhanced profile will spend four times longer on your profile, which, again, will drive new patient conversions.

While you can claim a basic profile at www.healthgrades.com, today Healthgrades Enhanced Profiles are available only from Sesame Communications. To get more information on Healthgrades Enhanced Profiles, visit www.sesamecommunications.com/healthgrades or visit Sesame’s exhibit booth, No. 101, at the ADA Annual Session.

Final thoughts

New patient acquisition is the bloodline of practice growth and profitability. For many dental practices, online search has become a primary source for new patient opportunities. Healthgrades is a highly compelling channel, with millions of prospective patients ready to schedule an appointment the moment they find the right dentist. A Healthgrades Enhanced Profile is your best opportunity to engage this valuable audience and fill your schedule with new patients.

(Sources: Sesame Communications and Healthgrades)

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References

2. www.pewinternet.org/Reports/2013/Health-online/Summary-of-Findings.aspx

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